

Betreff: FW: RE: Will be charged a joiner fee?

Von: Guest Relations Cliff <gro-main@royalcliff.com>

Datum: 29.07.2015 08:29

An: "'kontakt@thailand-pattaya.net'" <kontakt@thailand-pattaya.net>

Kopie (CC): relax <relax@royalcliff.com>, Vitanart Vathanakul <vitanart@royalcliff.com>

Dear Mr. Gunnar,

Warmest greetings from the Royal Cliff Hotels Group – The State of Exclusivity & fascination!

Thank you very much for your kind email & enquiry for your client.

Regarding Joiner fee, kindly inform your client that the Policy of the Thai Hotels Association and the Law governing in Thailand concerning individuals joining our hotel guests as companions.

In compliance with the policy and the law, individuals joining our guest as companions are required to register themselves at Front Officer/Reception before checking in by producing and depositing their identification cards. The identification card will be returned to the companion upon check-out but after ensuring that the guest and his/her belongings are safe.

In the interest of your client's safety and well-being, we solicit your kind cooperation in complying with the policy and the governing law.

Kindly note that the law also prohibits hotel guests from bringing companions aged below 18 years of age. The hotel reserves the right to refuse entry to individuals without proper identification/proof of age or who indulge in acts of violence, cause any nuisance in the hotel premises or are indecently dressed or intoxicated. Companions are not authorized to use facilities such as swimming pool and fitness club during their stay.

The visitor fee will be charge **@ 660.-Baht** per person per night with **ID card or Passport** and must be leave from the Hotel before 7:00 am. With checking by our Receptionist for secure your client's belonging and make sure that everything is fine.

Thank you for your kind patience and understanding and we look forward to extending our best services and hospitality to your client.

"You can stay tune to Royal Cliff's latest offers, giveaways, promotions, news and updates by subscribing to our e-newsletter. Please click on this link to subscribe: <http://www.royalcliff.com/e-newsletter.php>"

Have a wonderful day!

Kind regards,

Ms. Janine Isla

Guest Relations Officer

Royal Cliff Beach Hotel and Royal Cliff Beach Terrace



353 Phra Tamnuk Road, Pattaya, Chonburi 20150, Thailand

Tel: +6638 250 421 | Fax: +6638 250 511 | E-mail: relax@royalcliff.com | www.royalcliff.com



Internet Access @ Royal Cliff

Winner of 150+ prestigious awards and the only hotel group in Asia Pacific elevated to the TTG Travel Hall of Fame



Travellers' Choice® 2014 Winner
Hospitality Excellence



International Hotel Awards
Best Convention Hotel (HSBC)



TTG Travel Awards
Hall of Fame



World Travel Awards
Thailand leading spa resort



Thailand's
Best Restaurants



New York Wine Spectator
Best of Awards of Excellence



Discover our latest deals and promotions on our special offers page - <http://www.royalcliff.com/promotion-packages.php>

Become Our Friend on Facebook at <http://www.facebook.com/royalcliff>

-----Original Message-----

From: Thailand-Pattaya.net [mailto:kontakt@thailand-pattaya.net]

Sent: Tuesday, July 28, 2015 4:12 PM

To: relax; Guest Relations Cliff

Subject: Will be charged a joiner fee?

Hello ,

please inform me for my clients, whether a joiner fee will be charged at your hotel as soon as an additional guest wants to stay in a hotel room .

best regards,

Gunnar

thailand-pattaya.net